

## **1. Desktop Support Engineer (DSE)**

- *D3/S1, Fresh graduates are welcome to apply (DSE)*
- *Required skill(s)*
- *Hardware : Desktop PC, Laptop, Printer, Scanner, Web cam, PCA,*
- *Server, etc*
- *Network : Hub, Switch, and Router*
- *Operating System and Application : Ms. Application and Linux*
- *Having good analytical problem solving and customer interaction skill*
- *Able to work under pressure with minimum supervision*
- *Willing to be located all over Indonesia*
- *Ready to hire as contract employee*

### **Essential Function**

- *You are responsible to maintain the customer relationship, delivery*
- *the implementation and provide onsite troubleshooting. You are*
- *expected to have some experience in PC server, desktop, network (LAN)*
- *and PABX troubleshooting / installation and willing to work overtime.*

## **2. Printer Engineer (PE)**

- *D3/S1, Fresh graduates are welcome to apply*
- *Required skill(s)*
- *Hardware : Desktop PC, Laptop, Printer, Scanner, Web cam, PCA,*
- *Server, etc*
- *Network : Hub, Switch, and Router*
- *Operating System and Application : Ms. Application and Linux*
- *Having good analytical problem solving and customer interaction skill*
- *Able to work under pressure with minimum supervision*
- *Willing to be located all over Indonesia ( \*Jakarta, Rumbai, Duri,Dumai, Balikpapan, Palembang\*)*
- *Ready to hire as contract employee.*

### **Essential Function**

- *You are responsible to maintain the customer relationship, delivery*
- *the implementation and provide of \*printer troubleshooting (Multi Function Printer).*

### 3. **Supporting Engineer (SE)**

- *D3/S1 , graduates are welcome to apply*
- *Good Communication*
- *Having good analytical problem solving*

#### **Essential Function:**

- *Melakukan troubleshooting permasalahan yang terjadi*
- *Membuat dokumentasi proses sesuai standard ISO*
- *Bekerjasama dengan pemasok dalam mendapatkan informasi*
- *Memberikan pelatihan kepada teknisi lain .*
- *Membantu team perakitan dalam menyelesaikan masalah teknis*
- *Membuat standar baku kualitas secara terukur dan pengujian atas kompatibilitas H/W dan S/W*

### 4. **Telesales (TLS)**

- *D3 degree, max 27 year old,*
- *Good communication and negotiation skill*

#### **Essential Fuction :**

*Responsible for sales activities day today and ensure that sales target is achieved. You are expected to company by phone, establish network communication, maintain and enlarge our reseller.*